

ADASS EAST Accommodation Services (OP) July 2017 for Overbury House Nursing and Residential Home



Overall Rating



Assessment Completed 01/11/2018

Domains

1. Involvement and Information	Requires Improvement	★★★☆☆
2. Personalised Care and Support	Requires Improvement	★★★☆☆
3. Safeguarding and Safety	Requires Improvement	★★★☆☆
4. Suitability of Staffing	Requires Improvement	★★★☆☆
5. Quality of Management	Good	★★★★☆

Standards

1. Respecting and Involving Service Users	Good	★★★★☆
2. Consent	Requires Improvement	★★★☆☆
3. Care and Welfare of Service Users	Requires Improvement	★★★☆☆
4. Meeting Nutritional Needs	Good	★★★★☆
5. Co-operating with other Providers	Not Assessed	
6. Safeguarding People who use the Service from Abuse	Requires Improvement	★★★☆☆
7. Cleanliness and Infection Control	Good	★★★★☆
8. Management of Medicines	Requires Improvement	★★★☆☆
9. Safety and Suitability of Premises	Requires Improvement	★★★☆☆
10. Safety, Availability and Suitability of Equipment	Good	★★★★☆
11. Requirements Relating to Staff Recruitment	Requires Improvement	★★★☆☆
12. Staffing and Staff Deployment	Good	★★★★☆

Address

Overbury House Nursing and Residential Home,
Overbury House, 9 Staithe Way Road, Wroxham
01603782985

Provider

Healthcare Homes Group Limited

Parent Company

Unspecified

Services

- Caring for adults over 65 yrs
- Dementia

13. Staff Support

Requires Improvement ★★☆☆

14. Assessing and Monitoring the Quality of Service Provision

Good ★★★★★

15. Using Information and Dealing with Complaints

Good ★★★★★

16. Records

Good ★★★★★